Tefo Precious Phuti



Personal details

Tefo Precious Phuti

prechtefo@gmail.com

072 054 1097

1886 Mqwangi, Midrand
1685 Midrand

29 September 1991

Code 10

Female

South African

Skills

Sales and negotiation skills

Customer service and interpersonal skills

Product knowledge and promotion

Financial advisory and analysis

Attention to detail and accuracy

Strong written and verbal communication skills

Problem-solving and decision-making abilities

Time management and organizational skills

Profile

A highly motivated and results-driven professional with experience in sales, finance, and customer service. Proven ability to build strong customer relationships, promote products effectively, and achieve sales targets. Possesses exceptional interpersonal and communication skills, with a customer-focused approach to provide optimum service.

Education

National Senior Certificate (Matric) **Jan 2005 - Dec 2010**
Mathabatha Secondary School, Polokwane
Commercial subjects
Economics
Business studies
Accounting
Sepedi
English
Mathematics literacy
Life Orientation

Higher Certificate **Jan 2025 - Dec 2027**
University of south africa, Pretoria
Criminal justice

Employment

Sales Person **Nov 2022 - Jan 2024**
Cash Crusaders, Tembisa

- Responsible for assisting customers in finding suitable products and promoting sales.
- Educating customers about product features and benefits.
- Handling cash transactions and ensuring accurate cash handling procedures.
- Providing excellent after-sales service to ensure customer satisfaction.
- Monitoring and replenishing stock levels.

Financial Advisor **Sep 2021 - Nov 2022**
Old Mutual

- Utilized financial knowledge to provide advice and recommend suitable financial products to clients.
- Conducted financial needs analysis to assess client requirements and recommend appropriate solutions.
- Built strong relationships with clients, ensuring long-term satisfaction and loyalty.

Cashier **Feb 2020 - Aug 2021**
Econo Foods

- Managed cash transactions and ensured accurate cash handling procedures.
- Provided excellent customer service, resolving any issues or complaints.

Languages

English

Sepedi

IsiZulu

Hobbies

- Traveling
- Sports

- Maintained cleanliness and organization at the checkout area.

Call Center Agent **Sep 2019 - Jan 2020**
Clientele Life

- Handled incoming calls from customers, providing assistance and resolving inquiries.
- Maintained accurate records of customer interactions and updated any necessary information.

Cashier **Apr 2016 - Sep 2019**
Cash Crusaders, Midrand

- Managed cash transactions, including accurate cash counting and handling.
- Assisted customers with purchases, providing product information and recommendations.

Saleswoman **Jan 2024 - Mar 2025**
Cash converters Vorna Valley, Midrand
Making sales
Cashier
Merchandising stock

Webshop manager **Mar 2025 - Present**
Cash converters woodmead, Sandton
Upload stock on the website
Package stock
Book courier