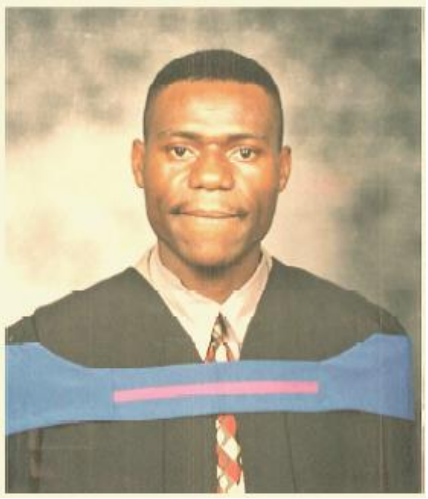
GEORGE RICHARD NYALUNGU
CURRICULUM VITAE



Address: 17416 Motimalenyora Street,
Mamelodi East, Pretoria, 0122. Gauteng

Drivers Licence: VALID DRIVER'S LICENCE **C1 (CODE 10)**

IT SUPPORT	Providing technical support to users, troubleshooting hardware, network and software issues and challenges.
CYBERSECURITY	Protecting IT Infrastructure from cyber threats including malware, viruses and hacking attempts.
DATABASE ADMINISTATION	Managing and maintaining database, ensuring data integrity and security is not compromised.
PROJECT MANAGEMENT	Overseeing the planning, design, execution and delivery of ICT projects.

TECHNICAL KNOWLEDGE, SKILLS AND TECHNIQUES

Technical Proficiency	Strong understanding of computer hardware, software and networking concepts.
Troubleshooting	Identifying and resolving technical issues with systems and applications.
Communication	Clearly communicating technical information to both technical and non-technical users
Problem Solving	Analyzing problems and developing effective solutions.
Adaptability	Keeping up with the latest technologies and trends.
Continuous Learning	Staying up to date on new technologies and certifications.

POST: ASSISTANT DIRECTOR: VETTING

CAREER OVERVIEW

As an Assistant Director, will be coming with worth of experience within the field of ICT (Information Communication Technologies) least to contribute and add value in conducting vetting investigations files, conducting analysis, gathering relevant information, and compiling reports and quality checks. Also will be providing guidance on vetting policies and procedures, and liaise with external agencies like the State Security Agency (SSA).

As an ICT professional, there is a need to stay up-to-date with the latest technologies. Possess strong analytical and problem solving skills to troubleshoot issues while developing solutions. Adept to work in teams and the need to communicate efficiently and effectively with colleagues, clients, and stakeholders. Adept at producing data reports and interpreting information to recommend improvements and the introduction of new technology.

Key aspects of vetting work activities: To ensure the safety, security, and integrity of the workplace and the clients or customers served. Can involve various aspects of a candidate's background, including employment history, education credentials, criminal records, and financial records. The methods employed include background checks, reference checks, identity verification, and assessment of skills and competencies. These professional practices can lead to a decision to hire, not hire, or further investigate a candidate. The importance of vetting helps to identify individuals who may pose a risk to the workplace or to a client.

WORK EXPERIENCE

1. Dates of Employment: Jun-2023 to April-2025

Position: **IT and Network Administrator Coordinator**
Department: Correctional Services
Contact: Mr. Sandiso Raxangana (Education and Development)
Phone: +27 12 314 1709
Mobile: 073 383 3525

MAIN TASK AND RESPONSIBILITIES

- Effectively manage organisation's computer network and systems to maximize performance and minimise risk.
- Configure and manage Active Directory, DHCP, Backup Exec, Antivirus, Sun Systems and GroupWise server (e-mail) in the corporate network.
- Provide 1st and 2nd line user support to ensure end-users.
- Providing technical assistance to end-user to ensure wellbeing of computer equipment and to be self- reliant in solving IT related issues such as paper jams, toner replacement etc.
- Report all statistical data to executive levels.

2. Dates of Employment: Jun-2020 to Feb-2023

Position: UNISA-HUB **IT-System Administrator**
Department: Correctional Services
Contact: Dr. Boyza Moyo (IT / Unisa-Hub Manager)
Phone: +27 12 314 1920
Mobile: 083 716 5064

MAIN TASK AND RESPONSIBILITIES

- Provide helpdesk assistance, including troubleshooting problem resolution and asset management assistance
- Troubleshooting Hardware and Software problems including E-mail
- Creating Users Accounts and subsequently Users E-mail addresses

3. Dates of Employment: Oct 2019-Sep 2021

Position: Internal Security **Networks Administrator**
Department: Kgoši Mampuru 2, Correctional Services
Contact: Mr. Alfred Baloyi (IT/ Security Manager)
Phone: 060 829 7167

MAIN TASK AND RESPONSIBILITIES

- Maintained network communications, monitored network performance and resolved any technical issues.
- Collaborated with colleagues on the improvement of network infrastructure in order to increase quality, reliability, effectively and efficiently.
- Involved in LAN Desktop and User Support on Novell Netware and Microsoft Network administration, LAN Desktop and User Support and Print Operations.
- Call logging on the Customer Care Application Software: APPLIX.
- First and second Line Support on all calls

EDUCATION AND QUALIFICATIONS

YEAR	QUALIFICATION	CERTIFICATION	INSTITUTION
1989	Standard 10 / Grade12	Certificate (Matric)	Madikwe High School

POST-MATRIC STUDIES

YEAR	QUALIFICATIONS	CERTIFICATION	INSTITUTION
1997	Business Management	Diploma	Institute of Business Management
1998	Introduction to Accounting	Certification	Department of State Expenditure
1999	Microsoft Office Suite	Diploma	Hatfield Business College
2000	Network Controller	Certification	**SITA** - (State Information Technology Agency)
2001	PC Network Engineering	Diploma	College Campus - The Computer Career College
2012	Operations Management	Certification	Dept. Trade & Industry (**SEDA – Knowledge Quest)**
2012	Entrepreneurship	Certification	SEDA – Small-Enterprise-Development-Agency

4IR EDUCATIONAL ACHIEVEMENT: CERTIFICATES OF EXCELLENCE (100% PASS MARKS)

YEAR	CERTIFICATE	CERTIFICATE ID	INSTITUTION
2024	Enterprise Resource Planning (ERP) Certification	*ID 9b52ec5aeba362c*	PROGRAMMING HUB
2024	Computer Networks Certification	*ID 240badf7c3a6ef6*	PROGRAMMING HUB
2024	Robotic Process Automation Certification	*ID ca9c66024076adb*	PROGRAMMING HUB
2024	Cyber Security Certification	*ID 58b51d9d5a31933*	PROGRAMMING HUB
2024	Python Programming Certification	*ID 2ede5dbefb3f127*	PROGRAMMING HUB
2024	RDBMS Certification	*ID 3251f03285bd462*	PROGRAMMING HUB
2024	Machine Learning Certification	*ID e19d23c052b5ef2*	PROGRAMMING HUB
2024	Machine Learning using Python Certification	*ID 3af190884ad1f6d*	PROGRAMMING HUB
2024	Artificial Intelligence Certification	*ID d202296a1351146*	PROGRAMMING HUB
2024	ChatGPT – Cutting Edge Technology	*ID 361e7a81f7b3a49*	PROGRAMMING HUB
2024	Digital Marketing Advance Certification	*ID 06d50e2dad5586d*	PROGRAMMING HUB
2024	IOT (Internet of Things) Certification	*ID 63a66bebe6e380d*	PROGRAMMING HUB
2024	Statistical Analysis Certification	*ID 71b94cc4a5530aa*	PROGRAMMING HUB
2024	Cloud Computing Certification	*ID 742ebf0ce9f433c*	PROGRAMMING HUB
2024	DevOps Certification	*ID fbfd87de2113b27*	PROGRAMMING HUB
2024	PostgreSQL Certification	*ID 2c56fb32a9a0fef*	PROGRAMMING HUB
2024	Software Engineering Certification	*ID 92082983870f2b6*	PROGRAMMING HUB
2024	Big Data Analytics Certification	*ID d18d3d999bca4de*	PROGRAMMING HUB
2024	LINUX Certification	*ID 67b0775685d4ea7*	PROGRAMMING HUB
2024	Computer Vision using Python Certification	*ID 0a7f9553b6c9bf5*	PROGRAMMING HUB
2024	Tableau Certification	*ID 596fe713af6f58f*	PROGRAMMING HUB
2024	Ethical Hacking Certification	*ID 8e5aabd826916b8*	PROGRAMMING HUB
2025	WordPress Development Certification	*ID 6e50cc2797bdfe0*	PROGRAMMING HUB
2025	Java Certification	*ID 90f0d58d54ef18e*	PROGRAMMING HUB
2025	Java Advance Certification	*ID 0e1ee4605cdd944*	PROGRAMMING HUB
2025	JavaScript Certification	*ID 53b441bbe2806ec*	PROGRAMMING HUB
2025	SEO (Search Engine Optimization) Certification	*ID 6F0320086C83421*	PROGRAMMING HUB
2025	Hacking Advance Certification	*ID 13dc783a232ee6a*	PROGRAMMING HUB
2025	Blockchain Certification	*ID 1fa24ed8d021ccd*	PROGRAMMING HUB
2025	Hyperledger Fabric Certification	*ID a48c67652acaadd*	PROGRAMMING HUB

COMPETENCIES / ATTRIBUTES	SOFT-SKILLS	HARD-SKILLS
Network Topologies	Customer Service	Network Administration
Network Planning and Design	Project Management	Network Troubleshooting
IT Network Infrastructure Skills	Flexibility	Microsoft Active Directory
IT Infrastructure Protocols	Team-Work	Windows Servers
Firewall Administration	Communication Skills	LAN Service and Support
PC Workstation Configuration	Good work ethics	Installation and Configuration