TSHEPISO INNOCENT MASHELE

CURRICULUM VITAE

065 590 8451

tshepisomashele992@gmail.com

6412 Masia Street, Tsakane,

Brakpan, 1550

PERSONAL DETAILS

Surname	Mashele
Full Names	Tshepiso Innocent
Gender	Male
Date of Birth	25 February 1992
Nationality	South African
Marital Status	Single
Home Language	Setswana

WORK EXPERIENCE

2012
KSS Cellular PTY Ltd
Call Center Agent

- Customer service, making sure that clients received their Credit-cards, handling customer complains
- Problem solving skills and dealing with customers

2013
Pharmaceutical Contractors PTY Ltd
Packer

- Counting stock, Packing Medication on Pallets and Shelves
- Maintain company's standards, following procedures, reaching targets, health and safety

2016 -2019
Boltworld PTY Ltd
Store man

- Ensuring that the warehouse is up to date
- Maintaining health and safety of the Warehouse
- Customer Service
- Cleanliness, accuracy, maintenance, product Quality, speed with service, monthly stock
- How to run the store, how important to respect and value other people's opinion, listening skills, being accountable and responsible for the store

EDUCATION

2010
J.E. MALEPE SECONDARY SCHOOL

- Grade 12

2011
ROSEBANK COLLEGE

- Higher Certificate in Office Administration
- Qualification not completed

2012
CAUTIOUS TRAINING ACADEMY

- Call Centre and Customer Service Training
- Completed

2021
UNIVERSITY OF SOUTH AFRICA

- Diploma in Public Relation
- Qualification Completed

2025
UNIVERSITY OF SOUTH AFRICA

- Bachelor of Arts in Community Development
- Qualification is still in progress

LANGUAGES

- English
- Setswana

WORK EXPERIENCE

2021-2022
Earth's Liquids

General Worker

- Bottling Purified water, labeling and counting stock

2022
Statistics South Africa

Field Worker

- Enumerating households
- Problem solving skills and dealing with clients and Citizens and Interpersonal skills

REFERENCES

- Available upon request.