

Sandile Ngwenya

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SUMMARY

Motivated and hardworking professional with experience in production supervision and customer service. At Chalmar beef deboning,I supervised teams,enforced food safety and HACCP standards and met daily targets.At Ackermans I delivered friendly customer service, handled till transactions and resolved customers queries. Reliable team player with strong communication, problem solving skill and the ability to work under pressure

OBJECTIVE

Results-driven professional with extensive experience in call center operations, seeking to leverage strong communication and problem-solving skills in a challenging role. Committed to enhancing customer satisfaction and driving operational efficiency within a dynamic team environment.

PROFESSIONAL EXPERIENCE

SUPERVISOR — Chalmer Beef Pty Ltd, Bapsfontein | **october 2025 - May 2026**

Responsible for overseeing daily deboning operations and ensuring output met quality and safety standards.Ensured equipment was correctly and reported any faults or production delays to management plus enforcing food safety,hygiene and health regulations

CUSTOMER SERVICE — Ackermans, Lenasia Mall | **Dec 2020 - May 2021**

Customer service assistant at Ackermans, responsible for delivering friendly,efficient service on the shop floor.Assisted customers with products enquiries fitting room support till transactions.

EXECUTIVE BARMEN,WAITER AND ROCKSTAR — PPLE, Bedfordview | **April 2022 - June 2025**

Provided friendly,efficient table service in fast -paced restaurant environment. Handled customer orders,payments, and special request while ensuring a welcoming atmosphere. Trained in food safety, upselling and resolving customers queries to keep the customers satisfaction high.

EDUCATION

COMMERCE — Masiqhakaze Secondary School, Tembisa | **jan 2018 - dec 2020**

Subjects:Isizulu
:English
:Life Orientation
:Tourism
:Business Studies
:accounting
:Mathematics

COURSES AND CERTIFICATES

WINES OF SOUTH AFRICA — WOSA, Online | **20 April 2023**

DIGITAL FINANCIAL LITERACY — Digital ke Power, The World Bank | **02 JULY 2025 - 04 JULY 2025**

MICROS AND BEVERAGE — PPLE Hospitality, Spartan | **25 JANUARY 2024 - 30 JANUARY 2024**

SALES-YOUR KEY TO GREATNESS Speccon Holdings, Online | 2021

SKILLS

Team Work | problem-Solving | Communication | Time Management | Leadership

LANGUAGES

Sepedi | IsiXhosa | IsiZulu | English

REFERENCES

RABELANI MARUBINI, Co Worker
Chalmar Beef | 060 720 8757

KAREN EBONDO, Former Site Manager
PPLE | 068 497 5521

NELISIWE PHAKATHI, former supervisor
Supervisor, ackermans | 076 577 7465