Mathapelo Betty Motsapi

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Objective

Highly motivated customer service representative with a passion for helping customers over 3 year skilled in knowing how to operate a pc using 365 Microsoft and interacting with clients using CRM system improving my work ethic and the ability to adapt fast in a new environment or in a short period of time.

Education

Alison
Introduction to mental health and illness *2025*
80

Alison
Diploma in phlebotomy *2025*
85

Masithwalisane secondary school
Higher certificate *2018-2022*

Experience

Superfast loans *2023 - 2025*
Admin

My role was to help clients with their loan application and check how my team was performing to do a daily repot using 365 Microsoft.

Assign *2022 - 2023*
Retail

my role was to pick or pack the incoming stock and reach daily target for outgoing stork

Skills

Customer relations | Computer literature | Team collaboration Time management

Language

Setswana | Isizulu | English