THANDO NAKANI

Tembisa, South Africa

074 723 4979

thandonakani687@gmail.com

LinkedIn: linkedin.com/in/thando-nakani-72b601108

PROFESSIONAL SUMMARY

Dedicated and detail-oriented **Software QA Analyst** with 6+ years of hands-on experience in **manual testing, functional testing, regression testing, UI/UX validation, and post-deployment testing** within fast-paced Agile environments. Proven ability to create and execute structured test cases and ensure software quality using **Azure DevOps**. Experienced in identifying software bugs early, improving user experience, and reducing defect resolution times through accurate documentation and collaboration.

Currently pursuing the **ISTQB Foundation Level Certification**, with strong soft skills in communication, time management, problem-solving, and cross-team collaboration. A quality-focused professional known for delivering reliable software in high-stakes insurance environments.

KEY SKILLS

Testing Tools: Microsoft Azure DevOps

Testing Techniques: Manual Testing, Functional Testing, Regression Testing

Documentation: Test Plans, Test Cases, Defect Reports, Test Summary Reports

Methodologies: Agile (Scrum)

Technical Tools: MS Office Suite, Windows OS

Soft Skills: Attention to Detail, Communication, Problem-Solving, Time Management, Team Collaboration

PROFESSIONAL EXPERIENCE

QA Junior Test Analyst

Telesure Group Services – Johannesburg, South Africa

Key Responsibilities:

- Designed and executed **manual, functional, regression, smoke, and sanity tests** aligned with business requirements.
- Performed **UI/UX and post-deployment testing** to ensure real-world application stability.
- Collaborated with cross-functional Agile teams in daily scrums, sprint planning, and retrospectives.
- Used **Azure DevOps** to manage test cases, log defects, track issue resolution, and document outcomes.
- Supported **User Acceptance Testing (UAT)** and provided second-line production support.
- Maintained test documentation including test cases, plans, defect logs, and execution reports.

Achievements:

- Reduced defect resolution time by **25%** through accurate reporting and developer collaboration.
- Played a key role in the release of multiple systems with minimal post-deployment defects.
- Improved QA processes and documentation standards across the team.

Recoveries Administrator

Telesure Investment Holdings (TIH) – Dainfern, South Africa

Handled insurance recoveries, processed claims data, and ensured compliance with internal policies.

- Coordinated with finance and legal departments to manage case files and documentation.
- Built strong customer communication and time management skills in a regulated environment.

EDUCATION

Matric Certificate

Masisebenze Comprehensive School – November 2012

Learnership Certificate

Harambee Youth Employment Programme – Nov 2015 to Oct 2016

CERTIFICATIONS

ISTQB Foundation Level Certification – *In Progress*

REFERENCES

Mbali Mzileni

QA Test Manager – Telesure Group Services

083 209 0783

REPUBLIC OF SOUTH AFRICA

National Senior Certificate

Awarded to

Thando Nakani

Identity number 9404085978083

Subject	%	Achievement level
IsiXhosa Home Language	59	4
English First Additional Language	53	4
Life Orientation	65	5
Engineering Graphics and Design	38	2
Mechanical Technology	51	4
Physical Sciences	33	2
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This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2012

Chief Executive Officer

130 0402 7338 W

This certificate is issued without alteration or erasure of any kind

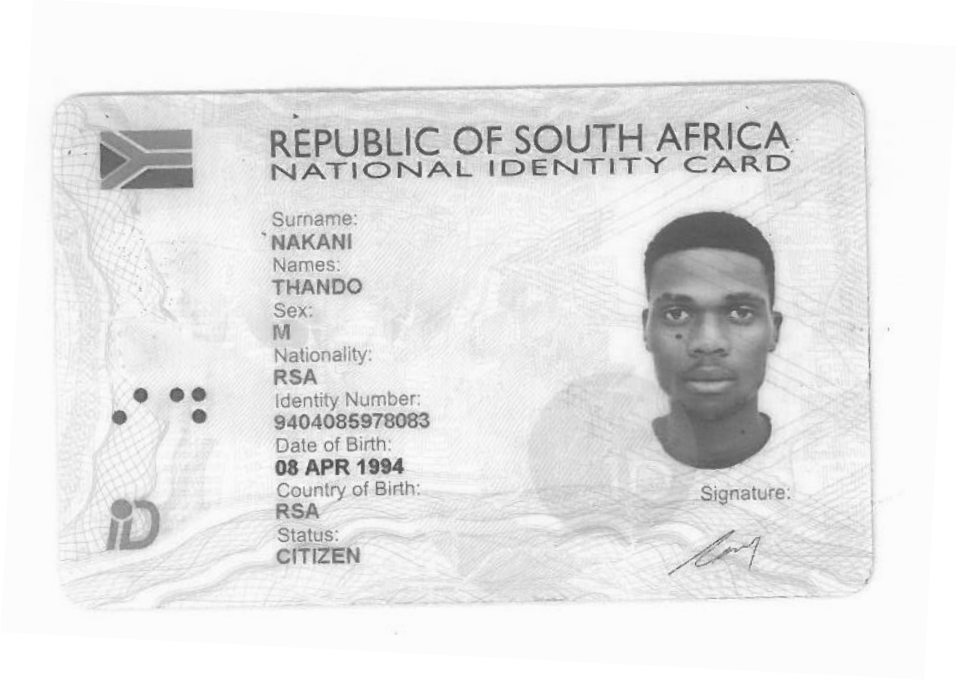
UMALUSI

Council for Quality Assurance in General and Further Education and Training South Africa

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(See reverse for more information)

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REPUBLIC OF SOUTH AFRICA
NATIONAL IDENTITY CARD

Surname:
NAKANI
Names:
THANDO
Sex:
M
Nationality:
RSA
Identity Number:
9404085978083
Date of Birth:
08 APR 1994
Country of Birth:
RSA
Status:
CITIZEN

Signature:



Conditions:

This card has been issued by the Department of Home Affairs in terms of the Identification Act, Act 68 of 1997

If found please return to the Department of Home Affairs
For enquiry or verification purposes contact 0800 60 11 90

Date of Issue:
20 DEC 2016

RSA

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