SMANGELE LUCIA MAHOA

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0742863323

4 Mahem Street,Birch Acres ext3,
kempton park

1987-03-02

Married

C1 code 10

Female

EXPERIENCE

Cleaner, Apex cordeset technologies — 2018 – 2020

- cleanin, sanitizing, and maintaining various surfaces and spaces, along with managing supplies and following health and safety protocols. — Benoni

Financial advisor, Metropolitan life — 2016 – 2017

- Collaborated with team members to achieve target results. — Kempton park
- Educated clients on various financial matters and provided professional recommendations on investment opportunities, products and services based on individual needs.
- Facilitated new client onboarding process and investment account setup. Developed personal rapport with each client to maintain customer loyalty and establish long-term accounts.

Money market clerk, Checkers — 2011 – 2012

- Actively listened to customers' requests, confirming full understanding before addressing concerns. — Boksburg
- Helped customers complete purchases, locate items and join reward programs. Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Provided friendly service and assistance to clients promote customer loyalty satisfaction and sales.

EDUCATION

Matric, Franciscan matric project — 2006

SKILLS

- Communication skill
- Customer service skill
- Ethics-focused
- Team work
- Organization skill

SUBJECTS

English

IsiZulu

Afrikaans

Biology

Mathematics

OBJECTIVE

OBJECTIVE To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

References

Michael, *Manager*
0117467410

Aletta, *Supervisor*
0113839800

Mpho Mashao, *Supervisor*
0877429420