Nontlahla Italy



Personal details

Nontlahla Italy

nontlahlaitaly8@gmail.com

0780165752 / 0735576894

1139 Masoka Street Jabulani,
KwaXuma
1868 Johannesburg

23 September 1982

Female

South African

Skills

- Customer service
- Teamwork
- Workplace communication
- Attention to detail

Languages

- Xhosa
- Zulu
- English

Profile

Adaptable and diligent individual with hands-on experience in retail merchandising and baking, with good work ethic and a desire to gain hands-on skills. Capacity to efficiently manage time and work in group settings for the purpose of achieving customer satisfaction and operational performance objectives.

Education

Lower Secondary Education **Jan 1998 - Dec 2000**

Xopozo Junior Secondary School, Eastern Cape, Flagstaff

Completed lower secondary education with a good foundation in core subjects like Mathematics, English, Natural Sciences, and other major prerequisites. Developed key problem-solving, analytical, and critical thinking abilities in mathematics and science and perfected communication and comprehension skills in language courses. This period provided a good academic base for subsequent senior secondary study and career advancement.

Senior Secondary School **Jan 2002 - Dec 2004**

Lavela High School, Johannesburg

Successfully completed upper secondary education with fundamentals like Mathematics, Business Economics, and general academic foundations, displaying stronger problem-solving, analytical, and quantitative skills. Gained exposure to more developed mathematical theory and practical applications, as well as stronger critical thinking, independent research, and time management skills. This stage improved professional training preparation.

Employment

Mechandiser **Jan 2005 - Dec 2005**

Gwebindlala General Dealer, Johannesburg

Worked part-time after completing matric to gain practical exposure to the professional work environment. Through this, I acquired time management abilities and teamwork skills and customer service expertise and workplace communication proficiency through their experience in a fast-paced retail environment which taught me both efficiency and attention to detail.

Baker **Jan 2006 - Dec 2011**

Shoprite Checkers, Johannesburg

Cashier **Jan 2012 - Dec 2015**

Shoprite Checkers, Johannesburg

Money Market Clerk **Jan 2016 - Present**

Shoprite Checkers, Johannesburg

References

References available upon request.

Hobbies

- Cooking
- Listening to music
- Volunteering